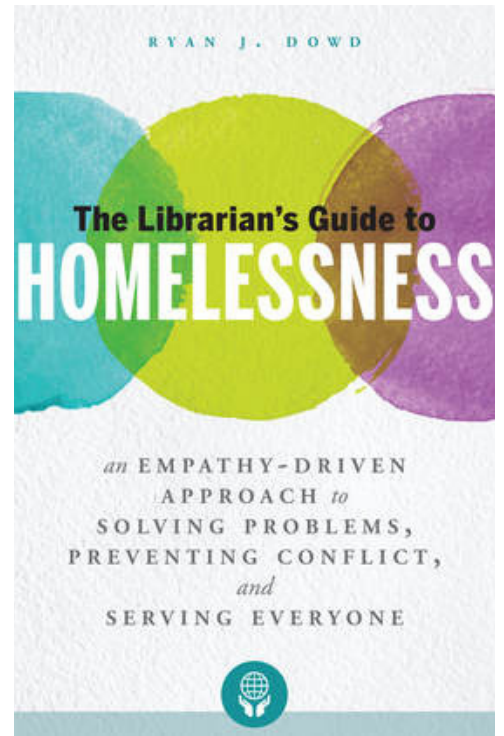




Author, homeless shelter director, and nationally-renowned trainer Ryan Dowd.



# FREE TRAINING! **COMPASSIONATE CONVERSATIONS**

Practical, empathy-based tools to work with people experiencing homelessness, addiction, mental illness, and trauma.

This training provides both an explanation of behaviors (including neurological changes caused by trauma) and the practical skills for deescalating conflict and gaining voluntary compliance with rules.

You will have a better understanding of homelessness and may feel more comfortable in personal interactions or even walk away empowered to build an effective protocol for your business.

Training is intended for business owners, parks and recreation staff, nonprofits, law enforcement, restaurant staff, health care workers, community leaders and elected officials.

**Wednesday  
Nov, 13  
2-5PM**

**Unitarian  
Universalist  
Church**  
61980 Skyline Ranch Rd  
Bend

**FREE**  
**Open to the public**  
Please RSVP to  
[info@cohomeless.org](mailto:info@cohomeless.org)

